

 **Attwoolls Outdoors, Bristol Road, Whitminster, Gloucestershire, GL2 7LX**

Please contact us at websales@attwoolls.co.uk **before** returning so we can log this on our system.

Order Number:	Address:
Customer Name:	
Telephone Number:	
Date of Purchase:	Postcode:
Email Address:	

Returning item:

Reason for return:

Unwanted Please inform us within 14 days of delivery, returning at your own cost in an unused condition.
ⓘ We are permitted by law to reduce your refund to reflect any reduction in value of the product if caused by use in a way not permitted in our shop.

Faulty/Damaged Please inform us within 30 days of delivery and complete detailed description below. We may ask for video or photo evidence to determine the next steps.

Incorrect Item Sent Please inform us within 14 days of delivery and state desired outcome.

Other (Please Specify): _____

Detailed Description:

Desired Outcome: Replacement / Refund / Alternative Item

All products are checked and inspected upon their return. During busy periods this may take longer than usual, so please be patient with us. Please ensure that all returned products are clean, dry, and packed well – either in a box or its original packaging – to prevent damage.

Refunds (where applicable) will be actioned within 14 days from the date that we agree that you are entitled to a refund.

For our full returns policy please visit: www.attwoolls.co.uk/returns-policy

Signature:	Date:
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FOR OFFICE USE ONLY

Condition:	Inspector Notes: